

	QUALITY MANUAL	<i>CODE</i>	QM.01
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5.2.2 QUALITY POLICY

AKTOR SA through the installation of the QMS and its operation based on the requirements of the ISO 9001:2015 standard, is committed to implement specific procedures for the realization of the products and services, fully complying with the rules of science and art.

AKTOR SA is committed to the satisfaction of:

- Customers' requirements
- The applicable requirements, related to the products and services delivered by Company,
- The continuous improvement of the Quality Management System,

confirming that the entire staff of the company understands these requirements, to the extent that each person is involved.

Objectives of AKTOR SA are:

- The assignment to the Company of major technical projects
- Expanding the scope of the company's activities both geographically and technically
- Constantly reducing errors and omissions.

The above objectives are achieved through:

- Keeping track of developments / requirements at market, legislation and science level
- Communication and transfer of know-how between company personnel
- Continuous improvement of the company's Quality Management System with a guide to staff needs, market requirements and project experience
- Analytical inspection and understanding of contracts
- Planning of projects with a view to the timely and safe completion of the works
- Collaboration with recognized partners in the case of critical materials and services for the quality of the project.

This policy applies to the entire staff of the company and is monitored by the management of AKTOR SA.



For the AKTOR SA

A. Exarhou

Chairman & Managing Director